

ONTARIO NEW HOME WARRANTY PROGRAM COVERAGE

This warranty is comprised of extended coverage on all homes enrolled on or after January 1, 1991. Townwood Homes is responsible to repair only those warrantable items reported in writing within your first or second year.

1. Exterior caulking, windows and doors such that the building envelope of the home prevents water penetration. The **building envelope** means the wall and roof assemblies that contain the building space, and includes all those elements of the assembly that contribute to the separation of the outdoor and indoor environments so that the interior environment can be controlled within acceptable limits.
2. The electrical, plumbing and heating delivery and distribution systems are to be free from defects in materials or workmanship. **Delivery and distribution systems** include all wires, conduits, pipes, junctions, switches, receptacles and seals, but does not include appliances, fixtures and fittings. Please note that any tampering or alterations whatsoever will void the warranty for these items.
3. All exterior cladding is to be free from defects in materials and workmanship that could result in detachment, displacement or physical deterioration. **Exterior cladding** means all exterior wall covering which includes siding and above-grade masonry as required and detailed in the relevant sections of the Ontario Building Code under which the building permit was issued.
4. The home is to be free from violations of those provisions of the Ontario Building Code regulations under which the building permit was issued affecting health and safety. This includes but is not limited to fire safety, insulation, air and vapour barriers, ventilation, heating and structural adequacy.
5. The period of coverage for Major Structural Defects (MSD) has been extended from five to seven years. The builder is responsible for Major Structural Defects for the first two years after possession. The Ontario New Home Warranty Program assumes full responsibility for Major Structural Defects for years 3 to 7. The Warranty Program will notify the builder of any MSD occurrences.

INTERIOR STRUCTURES AND THEIR WARRANTIES

APPLIANCES

Warranted through manufacturer of appliances.

If your home came with some appliances, the warranty and servicing of these items is handled by the manufacturer directly, (i.e: Frigidaire, General Electric, etc.). Please call the manufacturer directly by referring to the manuals that came with your appliance.

You may also contact the appliance distributor for Townwood Homes for service requirements.